

*LEAN Excellence:
Continuous Improvement Program*

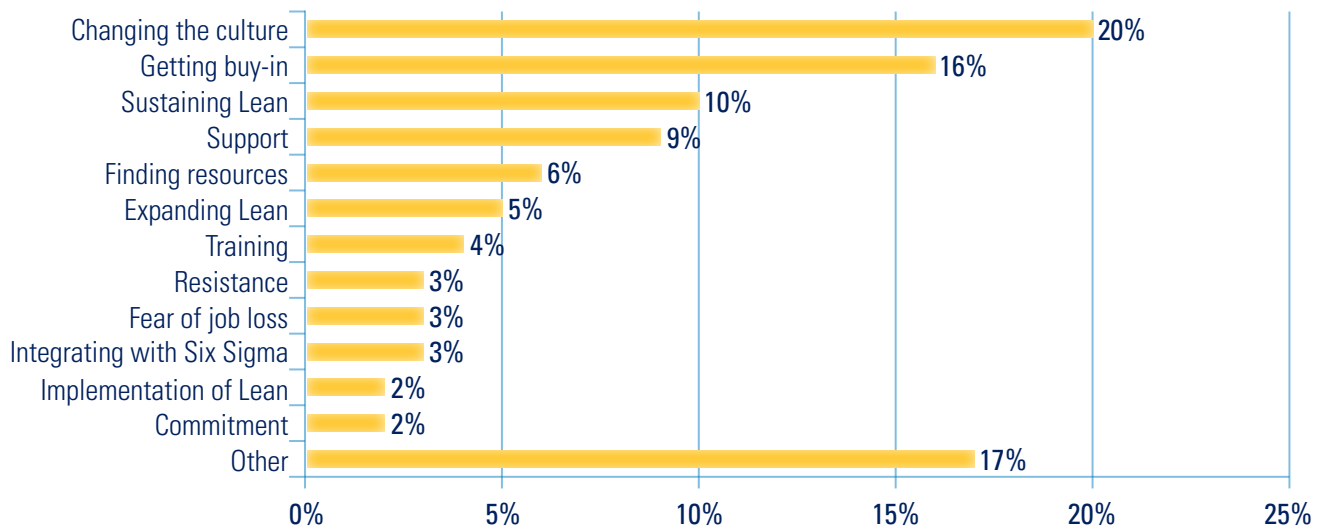


Delivering Tangible Results

LEAN CONTINUOUS IMPROVEMENT PROGRAM

Implementing a successful Lean strategy is a complex process, with many businesses experiencing challenging obstacles, which unless actively managed, can turn into implementation failures. Most Lean failures are a result of poorly managed change management and stakeholder buy-in. Successful strategies drive employee involvement and motivation through training and empowerment and create a common understanding of the need for change prior to implementing actual Lean tools.

Biggest Challenges Companies Face on their Lean Journey



Source: *iSixSigma Magazine 2009*; (N=517)

THE LEAN CI DIFFERENCE

Incorporating over 20 years experience, Phalanx Lean experts have specifically developed the Lean Continuous Improvement (CI) Program to assist SME's optimise their Lean implementation process. Utilising our unique Lean learning methodology, the Lean CI Program combines expert Lean training with ongoing shop floor mentoring and leadership coaching to sustain long lasting learning and support through organisational change.

KEY BENEFITS

- ▶ Successfully develop and implement Lean processes and documentation of procedures including SOP's, KPI's and visual management systems;
- ▶ Substantially reduce waste including defects, overproduction, lead times and inventory;
- ▶ Generate a culture of leadership, ownership and a more unified workforce to drive innovation;
- ▶ Effectively manage change to improve efficiency and profitability;
- ▶ Raise the skill profile of your organisation with nationally recognised industry qualifications and measurable training outcomes;
- ▶ Increase retention and productivity from employees who feel supported and motivated; and
- ▶ Gain access to continuous improvement industry networking and development events.

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PROGRAM OUTLINE

The Lean CI Program delivers excellence in Lean and continuous improvement accredited training. The program consists of a series of classroom based theoretical learning sessions, workshops and pilot project deployment and shop floor mentoring and leadership coaching. All identified process improvement plans are implemented through the program with minimal production disruptions.



QUALIFICATION AND ASSESSMENT REQUIREMENTS

On successful completion of all 17 Lean CI modules, participants will attain a dual qualification in MSA 30107 Cert. III Process Manufacturing and MSA 41108 Cert. IV Competitive Manufacturing. A number of assessment strategies are utilised in relation to each participants' performance including activities completed in class and workplace based projects. All training and assessments are conducted at the participants' workplace.

COURSE STRUCTURE

LCIM001	Lead change using improvement processes in a manufacturing system	LCIM010	Apply quality standards
LCIM002	Leadership and teamwork in a competitive manufacturing team	LCIM011	Apply and lead 5S in manufacturing environment
LCIM003	Work safely	LCIM012	Use structured problem solving tools
LCIM004	Participate in environmentally sustainable work practices	LCIM013	Undertake proactive maintenance
LCIM005	Perform and process engineering measurements	LCIM014	Perform and apply basic statistical quality control
LCIM006	Apply quick changeover procedures	LCIM015	Mistake proof and monitor process capability
LCIM007	Analyse manual handling process and perform manual production assembly	LCIM016	Implement and sustain a competitive manufacturing process
LCIM008	Apply just in time (JIT) procedures	LCIM017	Apply cost factors to work practices
LCIM009	Identify and implement opportunities to maximise production efficiencies and work outcomes		

LEAN CI NETWORKING GROUP

Excellence in Lean practices requires continual learning and improvement and does not stop simply once the training competencies are achieved. Production Managers and Team Leaders graduating from our Lean CI Program receive membership to Lean Biz Connect: a Lean best practice industry development network, hosted by Phalanx Learning.

Lean Biz Connect provides members with access to ongoing best practice learning, industry development and thought leadership through:

Best Practice Site Tours

Facilitated by an experienced Phalanx Lean practitioner, site tours are hosted at a leading best practice manufacturer, sharing their continuous improvement journey. Tours are designed to ensure participants gain exposure to *next* practice, taking away key insights to implement in their own workplace.



Peer Networking

Peer networking events hosted by Phalanx Learning provide further opportunity for shared learning while receiving industry updates, news and insights from senior Phalanx consultants and Lean practitioners.



Specialist Workshops

Specialist Lean tools are brought into focus through specialist workshops and seminars. Perfect as a refresher in specific tools or an opportunity to learn about advanced tools not taught in the CI Program.



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