

LEAN Management

THE BASIC FACTS

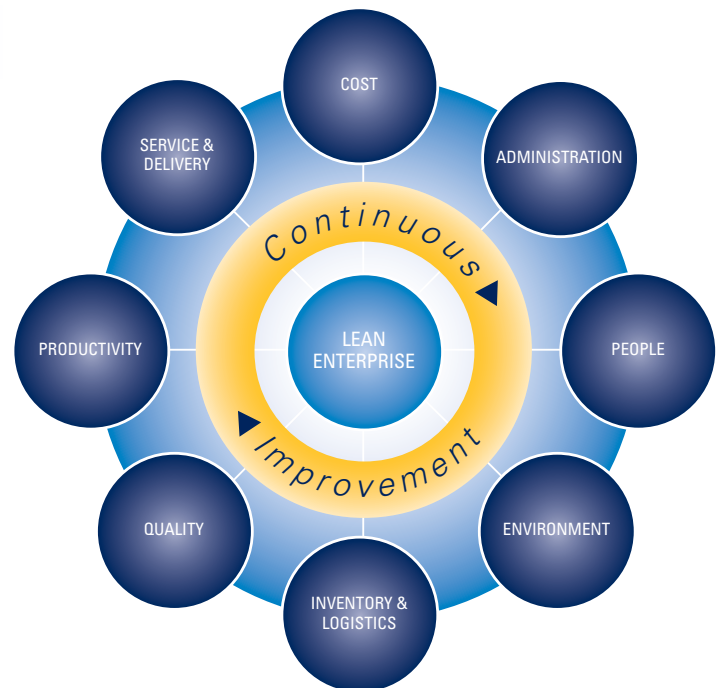
Simply, LEAN is a management practice that creates more value for a business by eliminating waste. LEAN Management aims to create a team culture committed to continuously improving all systems and processes throughout the entire organisation.

Originating from the automotive manufacturing sector through the world famous Toyota Production System, it is increasingly being adapted to suit any business including service, financial and health industries.

Whilst this may appear logical; actually applying this to all aspects of a business is complex.

Seven Key Wastes

- 1 Overproduction
- 2 Delays & idle time
- 3 Unnecessary handling or transportation
- 4 Unnecessary inventory
- 5 Unnecessary motion
- 6 Over-processing
- 7 Errors or defects



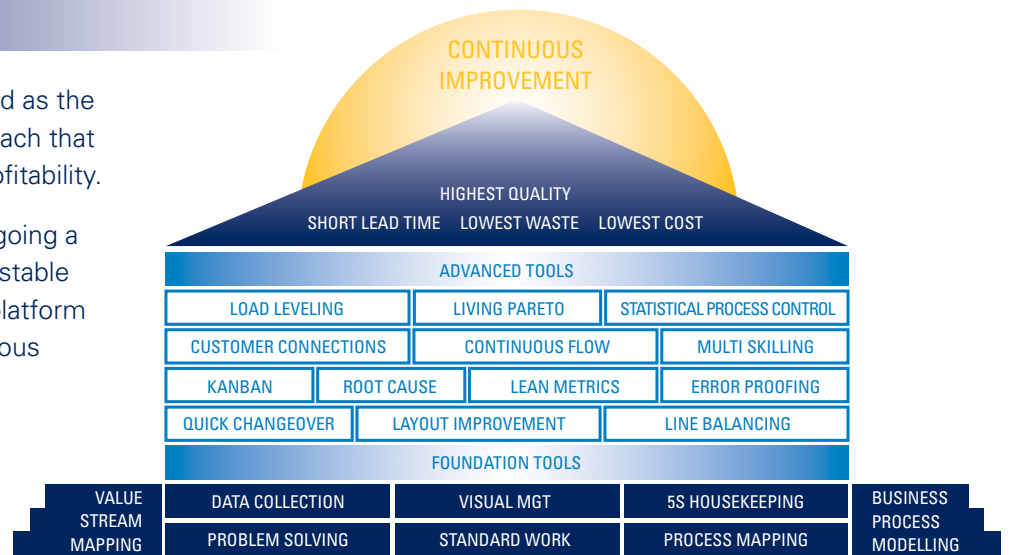
Key Benefits

- ▶ Eliminates waste along entire value stream
- ▶ Creates processes that require:
 - ▶ *Less human effort*
 - ▶ *Less space*
 - ▶ *Less capital*
 - ▶ *Less cost*
 - ▶ *Less time*
 - ▶ *Generates fewer errors*
- ▶ Ability to rapidly respond to changing customer needs
- ▶ Information management becomes simpler and more accurate

LEAN BUILDING BLOCKS

LEAN Management can be modelled as the House of LEAN; a systematic approach that will deliver business growth and profitability.

It is critical for all businesses undergoing a LEAN transformation to establish a stable foundation creating the necessary platform for an embedded long-term continuous improvement culture.



STRATEGY DEVELOPMENT

Guided through the development of a high level LEAN Implementation Strategy by a Phalanx LEAN specialist, businesses participate in a LEAN Leadership Workshop. Gaining knowledge about LEAN is vital for long-term success and Phalanx Consulting supports the crucial steps that help reduce employee resistance, cultivate learnings and engender long-term commitment.



IMPLEMENTATION

Led by our dedicated LEAN Management team, Phalanx Consulting's expertise stems from a robust combination of academic training and international industry experience. Dynamic, insightful and client focused, our team of creative thinkers takes an analytical approach to value stream assessment to develop innovative solutions specific to each client's needs.

